

Extra price info DHL pick up max 73x44x60cm max 31.5kg

Boxes picked up by DHL with foile or strapping wrapped	each box	25,00 €
Extra charge more then 35kg (Sperrgut)		30,00 €
Extra charge more then 40kg (2 man handling)	(Sperrgut will be added to this)	20,00 €
Oversized half box more then 3 cm extended in any direction		15,00 €
Client wants pick up half box by own driver each box (available only in our pick up areas)		10,00 €

Box any size up to 101-200 kg	All regions additional handling fee	150,00 €
Oversized Standard Box more then 3 cm extended in any direction	All regions +30€ extra fee	30,00 €
Pick up more then 5 stairs to get the box or more then 100 meters to find a parking place for loading	5 € each XXL box, special sized boxes 5% additional to freight charge.	5,00 €

General price info

Sending extra stickers and papers when lost by client	each envelope with papers	2,50 €
Repacking in new box because of leaking liquids	each box incl. new box	80,00 €
Missing signature on custom papers/agreement or missing papers	each agreement	5,00 €
Box not closed properly with tape, opens during transportation needing retaping	each box	5,00 €
Sending invoice by post instead email	each envelope	2,50 €
Hold box in Warehouse Philippines 2 €/day when payments are not made or clients wants to hold the box	each box or item with own box number	2,00 €
Hold fee when payment is not made and container already arrived in the Philippines		50,00 €
Client not at home when driver arrives at scheduled pick up time or box not ready for pick up.	Please inform us at least 24 hours before to avoid this fee	15,00 €
Missing address label on box	Please check before sending	10,00 €
Size restrictions maximum	each box cm	210x100x100
Change of consignee address after custom declaration		20,00 €

Special size (own box size or furniture)

Boxes calculated by liter all regions (extra fee for offshore islands see below)	each liter	0,77 €
Box or furniture max weight is 100 kg (2 man handling)	Per piece	30,00 €
Pick up not at main door	each box or item	5,00 €
LBC large box 212 Liter	each box	20,00 €

Insurance

Only items listet on the packing list are insured for damage or stealing. Each item worth more then 20€ must be listet with brand name and value. Replacement for XXL box 200 € when lost or 100 € for half box.		
Additional insurance for lost box or items up to 600 € max.	each 200 € higher insurance	10,00 €